

Get help *fast* when you need it most

Introducing a faster way to get hands-free assistance with Microsoft Teams and Zoom.



A new way to enhance your remote support

RealWear Connect is an app that organizes remote experts into contact groups and notifies them through email, in-app notifications, and text messages to quickly join a support call.

Professionals can initiate a call in two, simple voice commands. Remote team members can quickly and easily join the meeting, simplifying the support stack and reducing potential downtime.

Works with



Simplify the support process

PROBLEM

Remote support processes can require users to make multiple call attempts to get through to someone that can help

SOLUTION

RealWear Connect enables users to make a single call to a support group, meaning they get help immediately.

Improve support responsiveness

PROBLEM

Users often favor calling certain support individuals. This reduces team responsiveness as not all members are utilized

SOLUTION

With RealWear Connect, support calls enter a queue for any available support member to respond.

Increase effectiveness of support

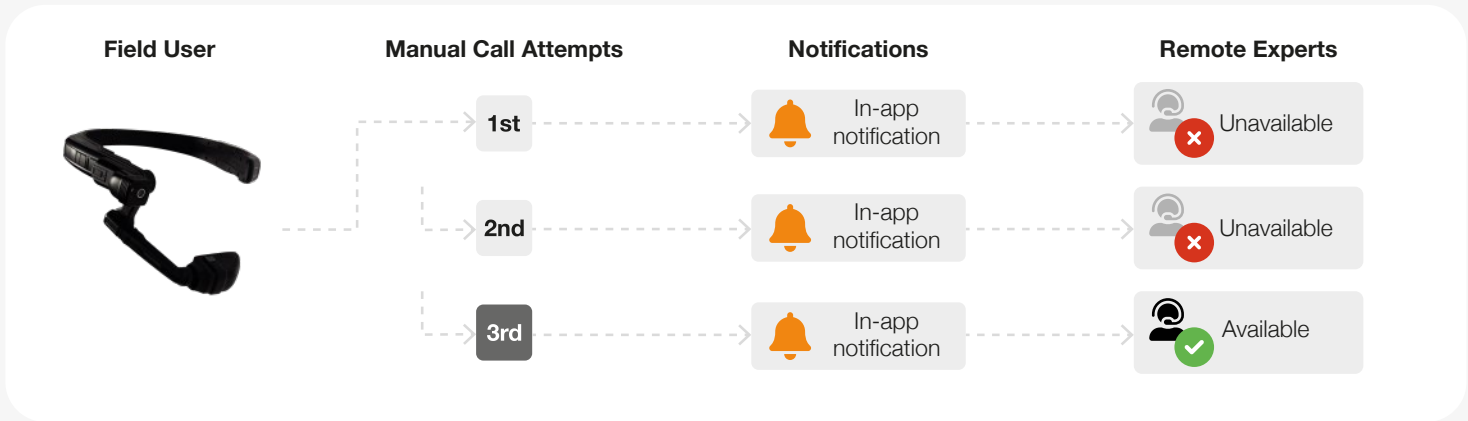
PROBLEM

Remote support teams are often used to manage calls that could be better supported by another team

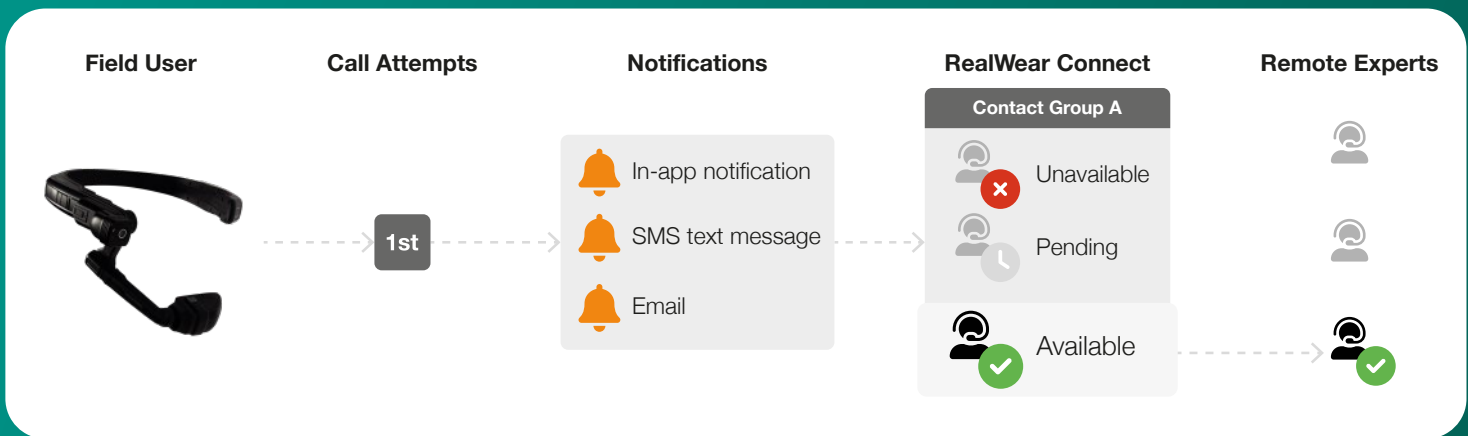
SOLUTION

RealWear Connect makes it easy to direct calls to the right team, improving support efficiency.

Without RealWear Connect



With RealWear Connect



Pricing & Availability

RealWear Connect is available to download starting March 20 for all RealWear customers. It is a subscription service charged upfront. To sign up, please contact your local authorized reseller.

Term	12 MONTH	24 MONTH	36 MONTH
SKU	CONNECT-12	CONNECT-24	CONNECT-36
Price Per User (USD)	\$420	\$780	\$1,080
Effective Monthly Cost (USD)	\$35	\$32.50	\$30